# GEKTUSA MEMBERSHIP 69th TRIENNIUM



William Garrard (AZ), Chairman Gerald Pugh (OH) Stuart Drost (CT)



# GEKTUSA MEMBERSHIP COMMITTEE TELLING IT LIKE IT IS

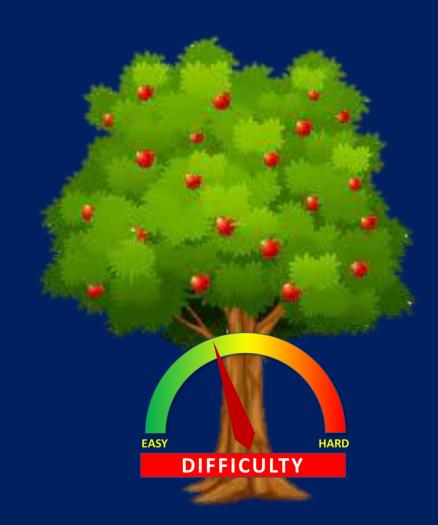




# GEKTUSA MEMBERSHIP COMMITTEE OPENING MONOLOGUE







# GEKTUSA MEMBERSHIP COMMITTEE EFFORTS FROM LAST TRIENNIUM



- ➤ GE wide SWOT Analysis
- ➤ Website Toolbox Build
- ➤ State Membership Committee Liaison

WHAT WE SEE





IF WE DON'T TAKE CARE OF THE CUSTOMER, MAYBE THEY'LL STOP BUGGING US

### GEKTUSA MEMBERSHIP COMMITTEE MOVING AHEAD



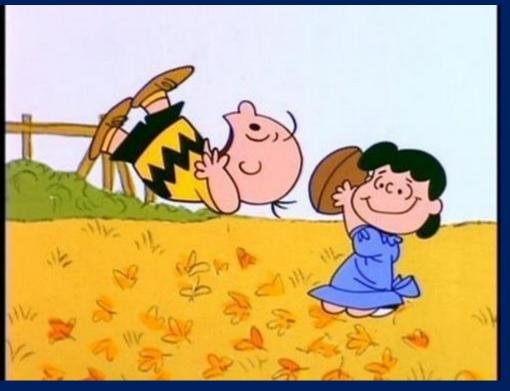


- Unsinkable!
- Insufficient Lifeboats
- Poor Construction Material
- Full Speed Ahead Despite Warnings
- Skipped the Lifeboat Drill
- Lookout Binoculars Withheld
- Inadequate Emergency Procedures
- Lack of Communications
- Class Structure

Looking back and pondering over the past cannot change what has already happened. What can instead be changed is the things that are happening right now and the choices we make today.

# GEKTUSA MEMBERSHIP COMMITTEE WE HAVE TO CHANGE





#### INSANITY

DOING THE SAME THING OVER AND OVER AGAIN AND EXPECTING DIFFERENT RESULTS

#### YET HERE WE ARE AGAIN



#### Knight Templar Magazine Volume 1, Number 2 FEBRUARY-MARCH 1956

KNIGHT TEMPLAR

#### Demits and Suspensions

By George A. Weeks, P. G. C. Mass, and R. I., Chairman Grand Encampment Committee on Public Relations

This subject has always been a serious Then the member would be informed problem. During the year 1945-1946 an that he could get reinstated in the Lodge Official Order was mailed to all Com- or Chapter and thus retain his membermanders and Recorders of Constituent ship in his Commandery. This is our Commanderies:

"For the purpose of enabling Grand to be very satisfactory. Commandery to be of more assistance to the Constituent Commandery and to keep Grand Commandery more closely in touch with our membership situation, it is desired that each Commandery send a report to the Grand Commander on each member who is being considered for suspension for non-payment of dues, also in each case when a member requests a demit, other than a demit requested in order to transfer to another Comman-

procedure at the present time-it seems

#### COPY TO THE DIVISION COMMANDERS

Last month we sent you a list of demits. Together with those on the enclosed lists, we have now placed in the hands of the Division Commanders, a Grand Total of nearly 1,000 names of former members. Let us stop to think what 1.000 members would mean to us all! In the matter of dues, it means ap-"The report will be made on a form proximately \$9,000.00, in additional revenueseach year to the Constituent Com-



# GEKTUSA MEMBERSHIP COMMITTEE OPPORTUNITIES COMING OUT OF COVID



- > RECLAIM
- > REBUILD
- > REINVENT



#### GEKTUSA MEMBERSHIP COMMITTEE WHY MISSION AND VISION STATEMENTS



#### MISSION STATEMENT

VISION STATEMENT

**STRATEGY** 

GOALS AND OBJECTIVES

- Who we are and what we value
- What we want to become

- How will we achieve our vision
- How we gauge success

#### YOU ARE THE STAKEHOLDERS!

NONE OF THIS MEANS A DARN UNLESS YOU TAKE ACTION

#### GEKTUSA MEMBERSHIP COMMITTEE MISSION STATEMENT



The Grand Encampment Membership Committee will administer a campaign designed to achieve our membership goals by providing specific programs designed for Recruitment, Retention and Restoration

#### GEKTUSA MEMBERSHIP COMMITTEE VISION STATEMENT

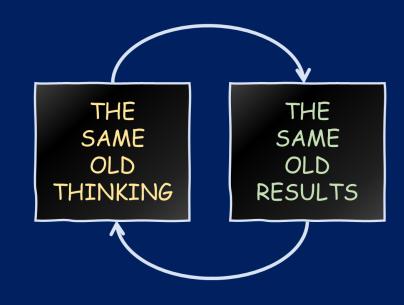


It is our intent to make being a Knight Templar a life changing experience which entices prospective members to join our ranks, that motivates our current fraters to a greater degree of participation and encourages those who may have dropped from our roles to return to the Order

### GEKTUSA MEMBERSHIP COMMITTEE STRATEGY



- > RECRUITMENT
- > RETENTION
- > REINSTATEMENT
- > REINVIGORATE



### GEKTUSA MEMBERSHIP COMMITTEE RECRUITMENT SPECIFICS



- ➤ RECRUITMENT Getting New Blood Interested in Commandery
  - TOOLS: Having dedicated tools at our disposal specifically designed to entice the potential membership pool to petition the Rite or complete their journey
  - ➤GOALS: Specific metrics relative to each state's previous performance to be met by the end of this triennium
  - ➤IMPLEMENTATION: The identification of specific individuals responsible for implementation of recruitment protocols in each Department. The identification of a specific individual in each state for oversight across the triennium
  - >RESULTS: What gets measured is what gets accomplished

# GEKTUSA MEMBERSHIP COMMITTEE RETENTION SPECIFICS



- ➤ RETENTION Stem the Tide of Voluntary Departures
  - ➤ UNDERSTANDING: Why the touch-and-go. Bridging intergenerational differences. What will make your customer come back to your store time and time again
  - RESOURCES: Different folks have done different things to keep their members engaged. Make those resources widely available
  - ➤GOALS: Specific metrics relative to each state's previous performance to be met by the end of this triennium
  - >RESULTS: What gets measured is what gets accomplished

# GEKTUSA MEMBERSHIP COMMITTEE REINSTATEMENT SPECIFICS



- ➤ REINSTATEMENT Getting SOME of them back
  - ►UNDERSTANDING: Don't guess why they left, find out why and fix it
  - ➤OUTREACH: Re-Establish contact with those who are gone (setting the criteria for who/what). Their reasons for leaving may have changed or be reversible. Show we care and that things are going to be different.
  - ➤GOALS: Specific metrics relative to each state's previous performance to be met by the end of this triennium
  - >RESULTS: What gets measured is what gets accomplished

# GEKTUSA MEMBERSHIP COMMITTEE REINVIGORATE SPECIFICS



- REINVIGORATE Something for those who stayed
  - ➤ GRATITUDE: Recognition for those who currently are the foundation that we are building upon
  - ➤ PERSONAL: Individual interaction is more meaningful than speaking to the room in general
  - AWARENESS: Keen observations of those who have been the stalwart member. Overload/Burn-Out/Age Effects
  - MASONIC EQUALITY: Break the Cliques. Have the discussions of exclusionary bodies somewhere else. There is NO DEGREE higher than the DEGREE OF THREE

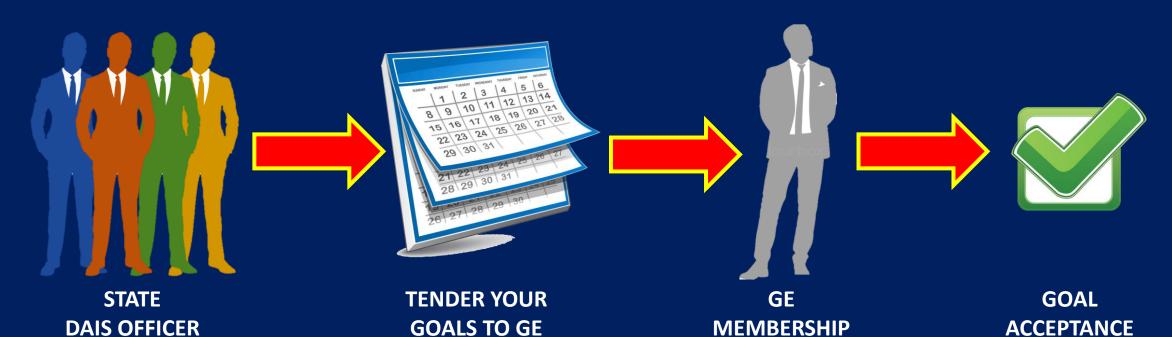
#### GEKTUSA MEMBERSHIP COMMITTEE WHAT HAVE YOUR REEN DOING?



Measurable Achievable Specific Realistic Timely What How will you Is it in your When exactly Can you do you want to do you want know when power to realistically accomplish it? accomplish it? to do? you've achieve it? reached it?

**MMS REVIEW** 





**EACH STATE SETS THEIR OWN GOALS BASED ON PAST PERFORMANCE** 

**CHAIRMAN** 

**REVIEW** 

**MEMBERSHIP** 

WITHIN 60 days

### GEKTUSA MEMBERSHIP COMMITTEE GOAL SCHEDULE



- > YR1 DEVELOPMENT
- > YR2 IMPLEMENTATION
- > YR3 MEASURED RESULTS

#### GEKTUSA MEMBERSHIP COMMITTEE I HATE MOTIVATIONAL QUOTES



What To Do When ...

#### LIFE GIVES YOU LEMONS

# DON'T MAKE LEMONADE! MAKE LIFE TAKE THE LEMONS BACK



**GET MAD!** 

Then...

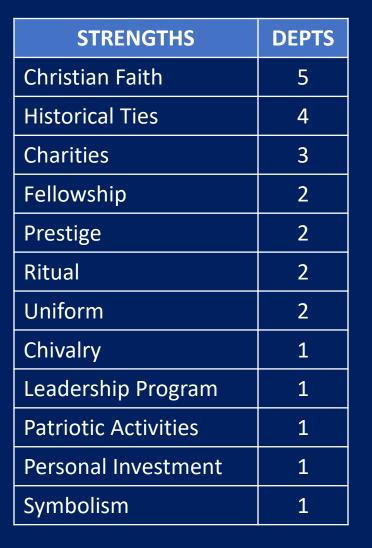
- ✓ YELL I DON'T WANT YOUR DAMN LEMONS
- ✓ DEMAND TO SEE LIFE'S MANAGER
- ✓ BURN DOWN THEIR HOUSE

SWOT RESULTS





# GEKTUSA MEMBERSHIP COMMITTEE STRENGTHS





#### **WEAKNESSES**



WEAKNESSES	DEPTS
Failure to Adapt	1
Generation Gaps	1
Lack of Modern Technology	1
Lack of Productivity (Stated)	1
Lack of Visibility	1
Long Range Planning	1
Masonic Burnout	1
Pre-Requisite Bodies	1
Quality	1
Travel	1
Value	1



#### OPPORTUNITIES

OPPORTUNITIES	DEPTS
Better Execution of Public Ceremonies	3
Better Communications	2
Better Stated/Activities	2
Increased Service to Community	2
Better Candidate Experience	1
Better Leadership	1
Better Niche/Purpose	1
Better Planning/Continuity	1
Better Public Relations	1
Better York Rite Unity	1
Increased Charities	1
Increased Communication Tools	1

OPPORTUNITIES	DEPTS
Increased Education	1
Increased Honor Guard/Patriotic	1
Increased KT Presence (External to KT)	1
Increased Masonic Partnerships	1
Increased Paid Professional Staff	1
Increased Social Media/Online	1
Increased Support of Youth/Ladies	1
Increased Value	1
Increased/Better Religious Observances	1
Uniform Pooling	1

### GEKTUSA MEMBERSHIP COMMITTEE BUILDING FOR TOMORROW



How do we use these results to our advantage?

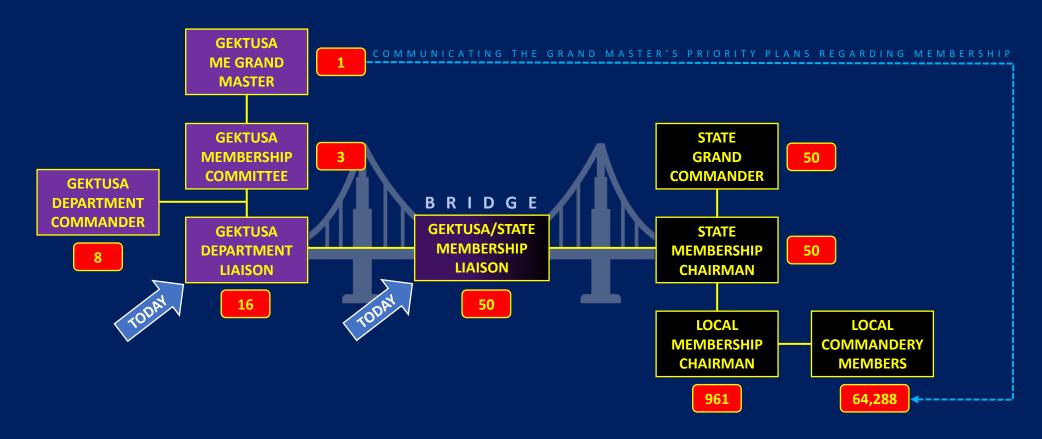


### GEKTUSA MEMBERSHIP COMMITTEE BUILDING LINES OF COMMUNICATION



GRAND ENCAMPMENT

STATE COMMANDERY



### GEKTUSA MEMBERSHIP COMMITTEE STATE LEVEL LIAISON



#### STATE LEVEL LIAISON

# Grand Captain General installed in 2021

(For CONTINUITY we will use the same Named Sir Knight for '21, '22 and '23 regardless of progression)

#### WE NEED YOU!



#### GEKTUSA MEMBERSHIP COMMITTEE DEPARTMENT LEVEL LIAISON





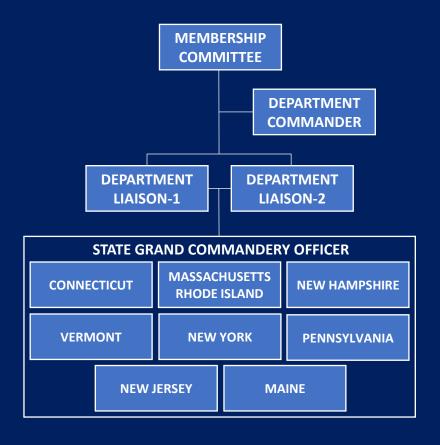
Looking for at least TWO enthusiastic Sir Knights from each Department to serve for the next three years as Department Liaison Officers for the GE Membership Committee

- Must be able to attend a monthly web meeting (nix July and December)
- Departments will be joined by Time Zone for regularly scheduled ZOOM meetings
- A nationwide meeting will be once or twice per year
- Enthusiasm is a MUST



# GEKTUSA MEMBERSHIP COMMITTEE ORG CHART – DEPARTMENT EXAMPLE





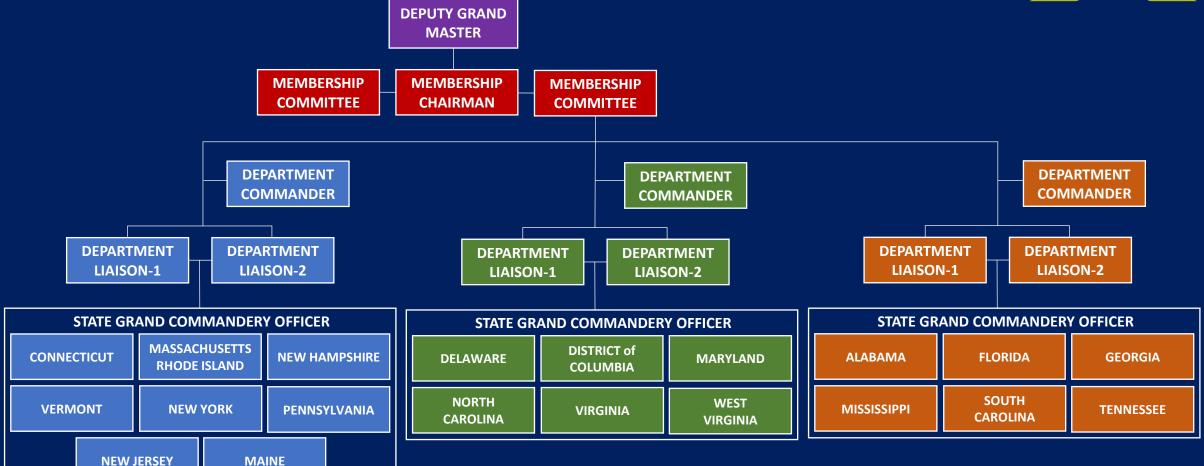
ORG CHART - TIME ZONE DIVISIONS





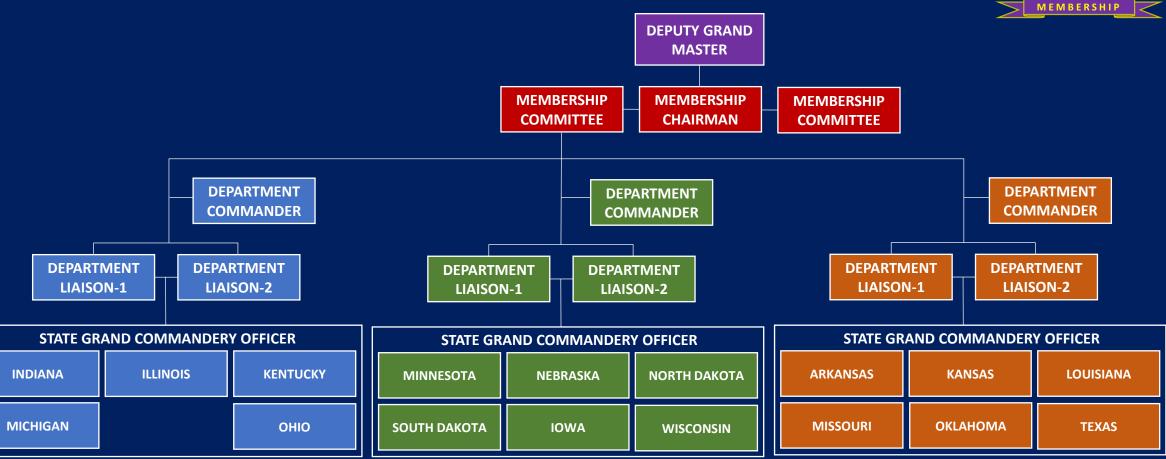
ORG CHART - EAST (TIMEZONE-1)





# GEKTUSA MEMBERSHIP COMMITTEE ORG CHART – CENTRAL (TIMEZONE-2)

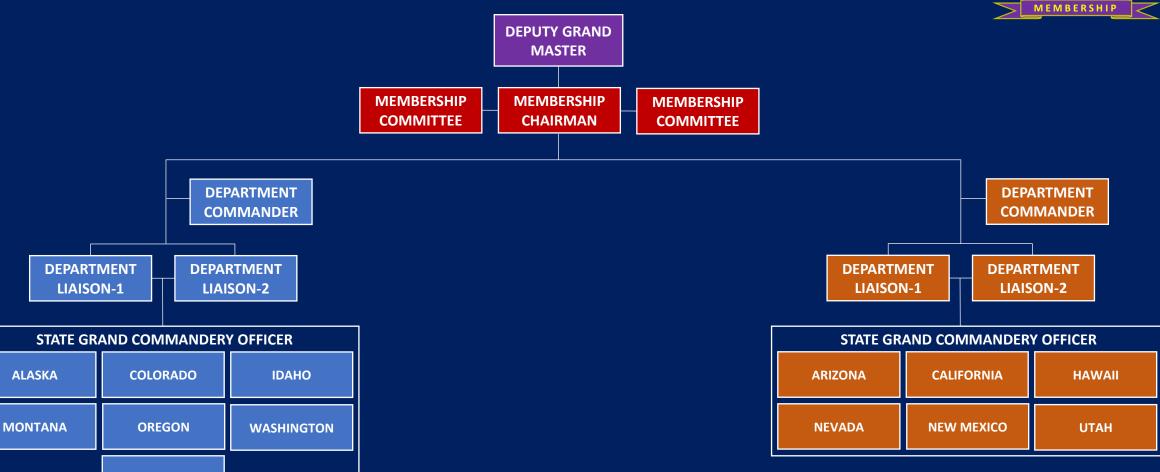




ORG CHART - WEST (TIMEZONE-3)

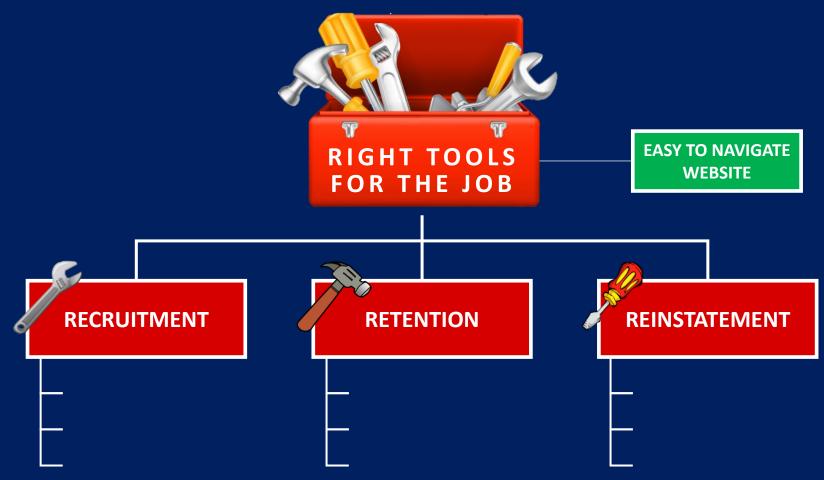
**WYOMING** 





# GEKTUSA MEMBERSHIP COMMITTEE HAVING ADEQUATE TOOLS - PRELIMINARY





#### R-1: RECRUITMENT





### GEKTUSA MEMBERSHIP COMMITTEE RECRIITMENT



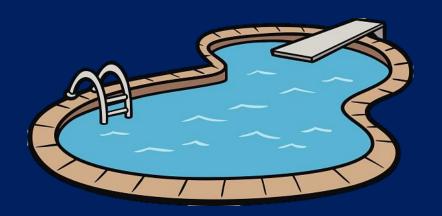


He who has a thing to sell,
And goes and whispers in a well,
Isn't likely to get the dollars
As he who climbs a tree and hollers

## GEKTUSA MEMBERSHIP COMMITTEE TARGETED EFFORTS





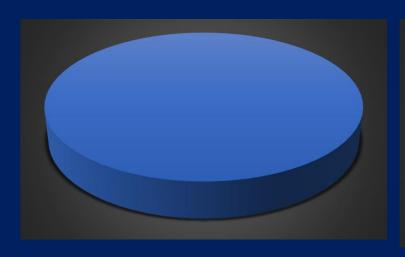


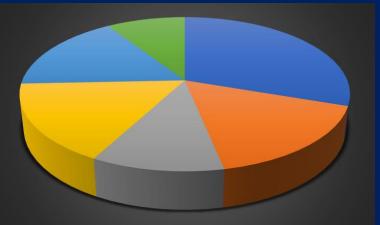
**ROI: RETURN ON INVESTMENT** 

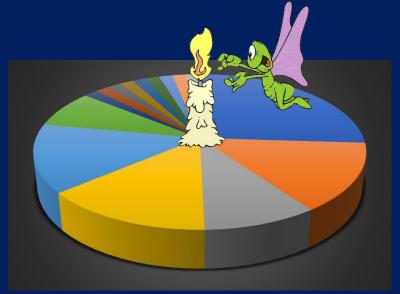
$$ROI: \left(\frac{GAIN}{COST}\right) \times 100$$

# GEKTUSA MEMBERSHIP COMMITTEE TIME – OUR MOST VALUABLE ASSET



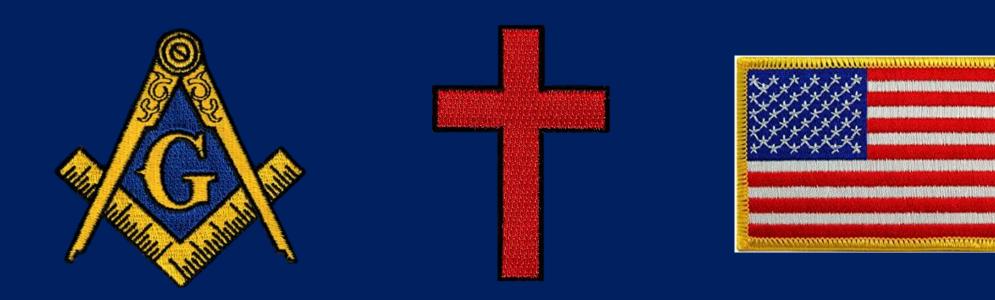






## GEKTUSA MEMBERSHIP COMMITTEE SYMBOLOGY





**SPEAKING VOLUMES WITHOUT SAYING A WORD** 

# GEKTUSA MEMBERSHIP COMMITTEE BRAND IDENTITY - WHODAT?







## GEKTUSA MEMBERSHIP COMMITTEE RRAND IDENTITY





R-2: RETENTION







#### **VOLUNTARY**

EXIT

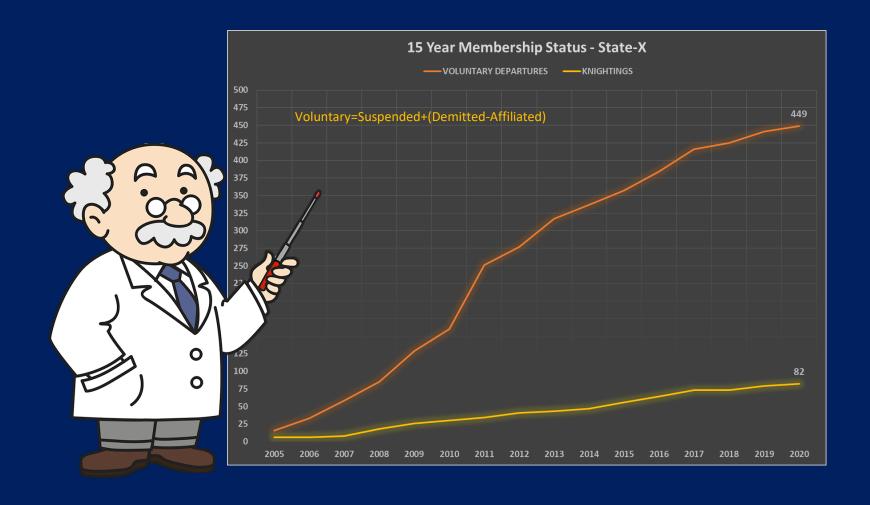


#### **INVOLUNTARY**



## GEKTUSA MEMBERSHIP COMMITTEE CHARTS TO MAKE YOU GO HMMM...





#### INTERGENERATIONAL RELATIONS





## GEKTUSA MEMBERSHIP COMMITTEE IMPRESSIONS



YOU NEVER GET A
SECOND CHANCE
TO MAKE A FIRST
IMPRESSION



## GEKTUSA MEMBERSHIP COMMITTEE WE HAVE TO DO BETTER









Goofus didn't study his lines too well and thought he was "good enough"....Ok, here we go. Um, ah, In the beginning, um, God created heaven and earth and that was real good. And the earth was dark; and, uh, the darkness was upon the face of the world. And the Spirit of God moved the water. And then God, ah, he said, Let there be light: and there was light. And that was real good too. Thank you very much.

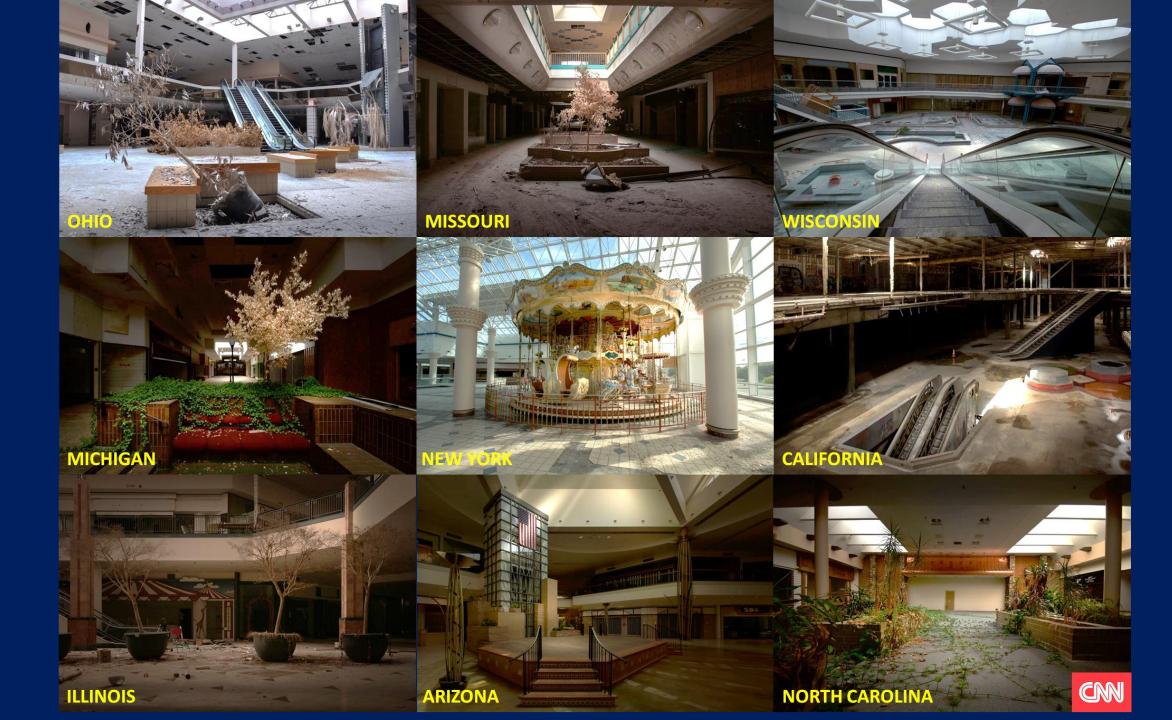
Gallant works hard to deliver letter perfect ritual with the correct inflection and poignant pauses.... In the beginning God created the heaven and the earth. And the earth was without form, and void; and darkness was upon the face of the deep. And the Spirit of God moved upon the face of the waters. And God said, Let there be light: and there was light.











#### MASONIC TOURISM







- > 75% Knighted and Never Heard From Again
- ➤ 23% Kept Membership Less Than Five Years
- ➤ 2% Veteran Departures

R-3: REINSTATEMENT





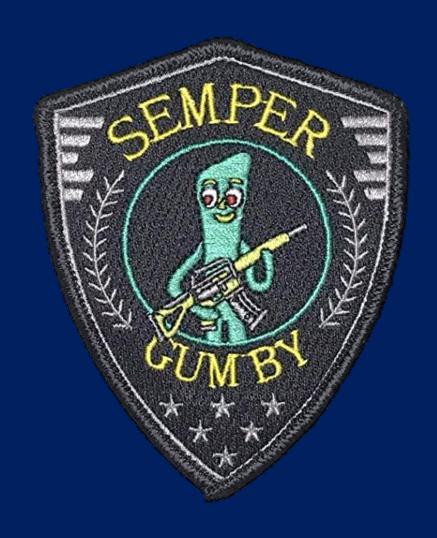
LIFE CHANGES





## GEKTUSA MEMBERSHIP COMMITTEE ADAPTING TO CHANGING OBSTACLES





## GEKTUSA MEMBERSHIP COMMITTEE THERE IS ALWAYS GOING TO BE "THAT GUY"





I'm having trouble seeing things from your point of view





Official Home Page

WEBSITE





#### GRAND ENCAMPMENT MEMBERSHIP COMMITTEE

and Its Grand Subordinate and Constituent Commandery Membership Committees <u>KTNewMemberPacket</u> and <u>York Rite Booklet</u> provided by <u>www.azyr.org</u>

INDEX of THIS WEB SITE (Letters & Forms Embedded) (Just Scroll Down or Use Links Below to GO to Subjects)

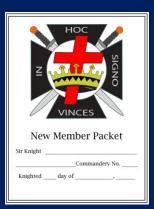
3 R's of MEMBERSHIP RECRUITMENT LEADERSHIP RETENTION RESTORATION REACTIVATION
Masonic & Public Relations Citizenship & Public Affairs Reporting Structure Flow Chart/Report Power Points Letters & Forms

Prior to his installation as our Grand Master for the 68th Triennial, SK Jeff Nelson shared some of his "random thoughts" on membership. Several of those points are highlighted here:

"Every Grand, Subordinate and Constituent Commandery must have a membership committee that is active and held accountable for results. "What gets measured gets done."

#### WEBSITE: AVAILABLE INFORMATION





# THEST CONTACT TO THE NATIVE ANALISE MAJOON Dear Strother I comprisionle you upon hong a head to the subline diagree of a Market Masson! Massonry, his for a function of the subline diagree of a Market Masson! Massonry, his did it recompany to be sufficed for the subline diagree of a Market Masson! Massonry, his did it recompany to be sufficed lodge and enhere every degree as often a you can. Certy time of all it recompany to be sufficed for the subline of the sublin

know it is not always easy being the "n	ew guy". The o	only concilia	tion I can offer is that we ha	-95
all been in your situation.				
As beautiful and impressive as t	the Lodge ritua	il and degre	es are, they are far from bei	NE.
everything Masonry has to offer. While	the first three	degrees te	ach the cardinal virtues upor	0
which the entire structure of Freemaso	onry is based, t	here is mon	"Light" in Masonry beyond	
the degree of Master Mason.				
I would like to take a few minut	es of your time	e to remind	you of the apportunities	
waiting for you in	Come	nandery No.	and the rest of the Yor	k
Rite. The Commandery meets on		at	p.m. in the	
Rite. The Commandery meets on Masonic Temple	and the		Royal Arch Chapter	
meets on	at	p.m. in	the	
Masonic Temple			C. C	-
Each of the York Rite degrees ha	as its own disti	nctive chara	cter and teaches important	
lessons in Masonry. However, the Com	mandery Orde	TS AFR SOME	thing set apart from anythin	
you have experienced. They are vastly				
Cross. It takes place in the time of the fi				
Temple. At the end of the evening, a ne				
truth. At this point the stage is set for e	verything that	is follow in	the next Orders, Before you	
are created a Knight of Malta, you will i				
history of this Order of Knighthood. Fin				
"Christian" Order. This Order is the lone				
asks the candidate to examine his life in				
service.	true affair or o	is tax to a n	e o miegnit, outlin and	
The Commandery actively supp	orte three coti	neal shifteet	benefits: The Knight Tennels	
Eye Foundation, The Knight Templar Ed				
Christian Ministers.				
I hope that you will consider the				
that our work will interest you and we				
work left to do and would welcome you				
guests at			be a good opportunity to me	ret .
some of the Commandery members int				
you are our guests, there will be no cos rewarded with fellowship.	it to you other	than your t	me, which I hope will be rich	sly
If you have any questions, please do no	ot hesitate to c	all me at: _		
With Highest Fraternal Regard				

Name			Lad	
First	Middle	Lat		
Address		City	State	Zip
Occupation	En	nail:	Tel/Cel	DE:
Hobbies/Interests				
What induced you to bec	omer v Mariaka Tu	and and		
wan munced you to see	come a scangan re	nopsar :		
What are your expectation	ons/desires of us a	n a new Sir Knie	ht?	
What are your expectation	ons/desires of us a	ss a new Sir Knig	ht?	
What are your expectation	ons/desires of us a	ss a new Sir Knig	ht?	
What are your expectation	ons/desires of us a	ss a new Sir Knig	ht?	
How would you like to b				nmittees, Ritual,
What are your expectation  How would you like to b  Officer):				mmittees, Rinal,
How would you like to b				nunittees, Rinaal,
How would you like to b				nunittees, Rinaal,
How would you like to b	secome more inve	lved in our Com	mandery (i.e. Cos	
How would you like to b	recome more inve	lived in our Com	mandery (i.e. Cos	
How would you like to b Officer):  Do you know of any of y	recome more inve	lived in our Com	mandery (i.e. Cos	
How would you like to b Officer):  Do you know of any of y	recome more inve	lived in our Com	mandery (i.e. Cos	
How would you like to b Officer):  Do you know of any of y	recome more inve	lived in our Com	mandery (i.e. Cos	

	MEMBER SURVEY
you decid would like	first joined the York Rite and progressed through the Chapter and Council degrees, ed to go on with your Templat Orders. In an effort to learn more from our fastre, we to know how you rate our performance. Your feedback will help on in Riffling you expectations. We would greatly appreciate your comments. This will all be kept in.
What wer	e some of your top goals and expectations on becoming a Knight Templar?
1.	
2.	
3.	
	of 1-10 (10 being best), how would you rate our performance? Any comments?
3.	i i
	s base succeeded in?
What area	s have succeeded in?
Whee be	we we failed you?
se more no	re we samu you?
Any other	surrentions for interconnect or comments?
Any other	suggestions for improvement or comments?
Any other	suggestions for interovement or comments?
Any other	suggestions for improvement or comments?
Any other	suggestions for improvement or comments?
Any other	suggestions far improvement or community?
Any other	neggedions for improvement or community?
Any other	suggestions for improvement or community?
Any other	задробнов би інфигосиван не нешеналь?
Any other	задробною бе інфиченция о интинит?
Any other	reggodiese for improvement or community?
What is the	so box way to contact you and what time of $day$ ?
What is the	

SURVEY OF I	COMMANDERY NACTIVE SIR KNIGHTS
What were your reasons for joining th check all that apply.	e York Rite/secoming a Knight Templar? Ple
[ ] Family tradition [ ] Historical relevance [ ] The prestige of being a Knight Templar [ ] Other	A close friend encouraged me to join     Military tradition (i.e. uniform, drill, esprit de corps)
What were your reasons for dropping Your number one reason with an * and	
Simply lost interest   Too much lost family time   Financial difficulties   Dues are too high   Poor naith   Poor ritual work   Poor ritual wor	] Just too busy   ] My job is too demanding   ] Too much travel time   ] Moved from the jurisdiction   ] The meetings are poorly run   ] Dropped my Blue Lodge membraship
[ ]Other	шешестир
Were any of goals or aspirations for jo  [ ] Yes. Which were met	ining the York Rite/Commandery fulfilled?
While a Member, how often did you a [ ] Every Month [ ] Every Other	ttend stated meetings? month [ ] Seldom [ ] Never
How Often Did You Attend Festivals' [ ] Often [ ] Occasionally [ ]	
Were you ever an officer? [ ] Yes If yes, what office(s)	[ ]No
Would you ever consider becoming ar	active member again? [ ] Yes [ ] N
Could we personally contact you? [ ] [ ] No. I'm really not interested.	Yes Best time/phone or email
Please Use The Reverse Side For Ar	

	for calling a Fratre who has not paid his current dues
	or has not recently attended our meetings
	rst personal contact (either by face-to-face, phone call, email or text) should always be of a "welfare" call:
	We've missed you these several months?
	Is everything OK with you, your family or joh?
	Is there anything we can do to help you?
ехрес	Are you OK? Is there anything that we have failed you with, have we fulfilled your tations?
	may be one of the most important lines of questioning in that we need to know where we
have	may be one of the most important lines of questioning in that we need to know where we et our fratter down or what may have caused him to drop out. We need to identify the m(s) and work to rectify it.)  We recently sent out our (current year) then sortices. Did you receive a copy? If not, do we have your correct email address?
have	et our fratte down or what may have caused him to drop out. We need to identify the m(s) and work to rectify it.)  We recently sent out our (current year) does notices. Did you receive a copy? If not, do
have	et our fratre down or what may have caused him to drop out. We need to identify the mm(s) and work to rectify it.)  We recently sent out our (current year) dues notices. Did you receive a copy? If not, do we have your correct email address?

New Member Packet First
Contact
Letter
New
Mason

Follow
Up
Letter
New
Mason

New
Sir
Knight
Member
Survey

Current
Sir
Knight
Member
Survey

Inactive
Sir
Knight
Member
Survey

Delinquent
Dues
Call
Script

## GEKTUSA MEMBERSHIP COMMITTEE KNOWING WHEN IT IS WORTH THE EFFORT

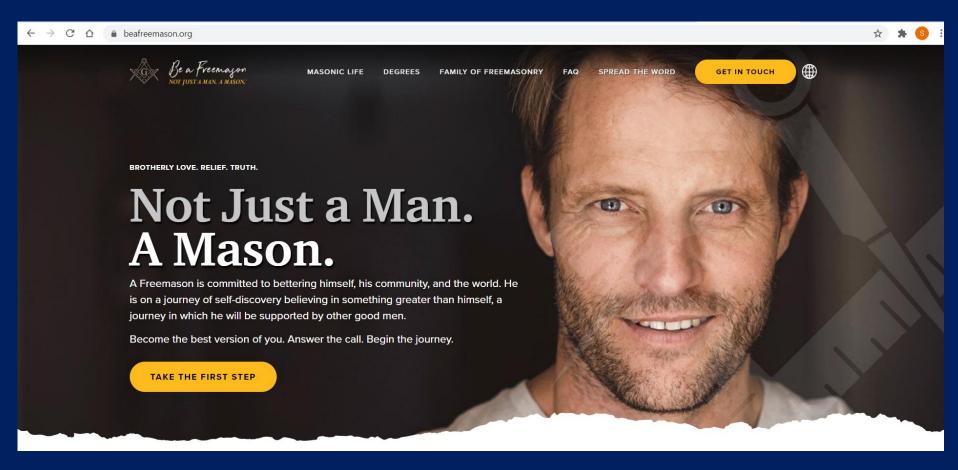




# IS THE JUICE WORTH THE SQUEEZE?

## GEKTUSA MEMBERSHIP COMMITTEE TOOLS: BEAFREEMASON.ORG





## GEKTUSA MEMBERSHIP COMMITTEE TOOLS: THE INDIANA VIDEO



An introduction to the three bodies of York Rite Freemasonry: the Royal Arch, the Cryptic Council and the Knights Templar. Produced for the Grand Commandery of Knights Templar of Indiana.

Created by Christopher Hodapp, author of Freemasons For Dummies and the Templar Code For Dummies.



TOOLS: THE EXIT INTERVIEW





## GEKTUSA MEMBERSHIP COMMITTEE TOOLS: BUILDING RELATIONSHIPS





THE
COMPANION
CONDUCTOR

"Companions, I am now to become your conductor. I will therefore represent you, speak for you when necessary and answer for you such questions that you may not be able to answer for yourselves"

## GEKTUSA MEMBERSHIP COMMITTEE TOOLS: BUILDING A CENTRAL LIBRARY





- > PROGRAMS
- PAPERS
- > PRESENTATIONS
- > GAMES
- > ENTERTAINMENT
- > ADVERTISEMENTS

TOOLS: RITUAL AID

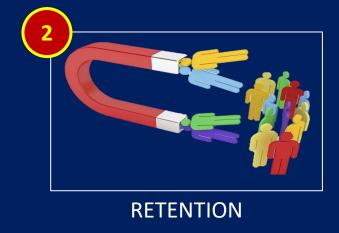




#### LET'S FILL THE TOOLBOX



**RECRUITMENT** 









**WEBSITE** 



STRENGTHS	DEPT
Christian Faith	5
Historical Ties	4
Charities	3
Fellowship	2
Prestige	2
Ritual	2
Uniform	2
Chivalry	1
Leadership Program	1
Patriotic Activities	1
Personal Investment	1
Symbolism	1

WEAKNESSES	DEPT
Ritual Difficult/Execution	5
Time/Commitments	5
Cost of Uniform	3
Aging Membership	2
Communications	2
Training	2
Membership	2
Public Perception	2
Relevance	2
Apathy	1
Competition	1
Cost of Membership	1
Failure to Adapt	1
Generation Gaps	1
Technology	1
Productivity	1
Lack of Visibility	1
Long Range Planning	1
Masonic Burnout	1
Pre-Requisite Bodies	1
Quality	1
Travel	1
Value	1

OPPORTUNITIES	DEPT
Execution of Ceremonies	3
Communications	2
Activities	2
Service to Community	2
Candidate Experience	1
Leadership	1
Niche/Purpose	1
Planning/Continuity	1
Public Relations	1
York Rite Unity	1
More Charities	1
Communication Tools	1
Education	1
Honor Guard/Patriotic	1
KT Presence (External)	1
Masonic Partnerships	1
Paid Professional Staff	1
Social Media/Online	1
Support of Youth/Ladies	1
Value	1
Religious Observances	1
Uniform Pooling	1



"At the end of it all, the last person who turns out the lights for the final time will say; a lot of you cared, just not enough"

## GEKTUSA MEMBERSHIP 69th TRIENNIUM



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